



# Your dividend instruction form

## How to contact us

Name .....

Address .....

.....

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..... Post Code .....

Investor Code (IVC):.....

0371 664 0381

Lines are open 9.00am-5.30pm, Monday-Friday

Calls are charged at the standard geographic rate and will vary by provider.

Calls from outside the UK will be charged at the applicable international rate.

Email: [Shares@linkgroup.co.uk](mailto:Shares@linkgroup.co.uk)

Address: **Link Market Services Trustees Limited** The Registry, 34 Beckenham Road Beckenham, Kent BR3 4TU

Company Code:

### Filling in this form

Use this form to tell Link Asset Services (a trading name of Link Market Services Limited (LMSL) and Link Market Services Trustees Limited (LMSTL)) how you want us to deal with your dividends. Please refer to the details overleaf and complete part 1 or part 2 and sign part 3.

#### Part 1 – I want to reinvest my dividend in Pennon Group plc shares

If you would like to reinvest your future dividends please **tick** the box below.

I/we want to join the DRIP. I/we confirm that I/we have read and agree to the DRIP terms and conditions dated January 2018. I/we acknowledge that, together with this form, the DRIP Terms and Conditions make a legally binding agreement between LMSTL ('The Plan Provider') and me/us.

If you wish to receive DRIP statements electronically please provide your email address:

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#### Part 2 – I want to receive my Pennon Group plc dividend as a cash payment into my account

If you would like to receive your dividend straight into your bank or building society account and have not previously provided account details (or wish to change your account details) please complete this section. If the holding is in the name of a corporate body the stamp of the bank or building society is required.

Sort code

Account number

Bank Stamp (if applicable)

Building society roll number (if applicable)

#### Part 3 – Sign and date this form

All shareholders must sign this form if any of the options above has been selected. If the shareholder is a corporate entity this form must be executed in accordance with Section 44 of the Companies Act 2006 or signed on its behalf by a duly authorised officer or agent.

Holder 1 signature:

Date:

Holder 2 signature:

Date:

Holder 3 signature:

Date:

Holder 4 signature:

Date:

The Registry, 34 Beckenham Road, Beckenham, Kent BR3 4TU

Tel: 0371 664 0300 Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom will be charged at the applicable international rate. We are open between 9.00am – 5.30pm, Monday to Friday excluding public holidays in England and Wales.

Fax: 020 8639 2213

Email: [shares@linkgroup.co.uk](mailto:shares@linkgroup.co.uk) [www.linkassetservices.com](http://www.linkassetservices.com)

Part of **Link Group**

Link Asset Services is a trading name of Link Market Services Trustees Limited which is authorised and regulated by the Financial Conduct Authority. Registered office: The Registry, 34 Beckenham Road, Beckenham, Kent BR3 4TU. Registered in England and Wales No. 2729260.

### Part 1 – I want to reinvest my dividend

The DRIP Terms and Conditions explain more about how the plan works and who is eligible to join. Please read them before you sign up. If you join, you appoint LMSTL as your attorney. LMSTL will instruct the Company to pay your cash dividends to it for reinvestment in additional shares.

The fee we charge for this service will depend on whether your dividend is paid in GBP US dollars or Euro. A breakdown of the fees is shown below:

	GBP	USD	Euro
<b>Online/email Communications</b>	1% of the value of the shares purchased under the Plan (with a minimum charge of £2.99)	1% of the value of the shares purchased under the Plan (with a minimum charge of \$4.00)	1% of the value of the shares purchased under the Plan (with a minimum charge of €4.00)
<b>Paper Communications</b>	1% of the value of the shares purchased under the Plan (with a minimum charge of £4.99)	1% of the value of the shares purchased under the Plan (with a minimum charge of \$7.00)	1% of the value of the shares purchased under the Plan (with a minimum charge of €6.00)

### Part 2 – I want to receive my dividends as a cash payment into my account

If you would like to receive your dividend in cash, you do not need to take any action. However, if you wish your dividends to be paid directly into your bank or building society account and you have not previously provided your account details (or you wish to change your account details), please complete part 2 of the form.

Cash payments into a bank or building society account will usually happen on the same day as the dividend is paid.

It is your responsibility to provide us with your correct account details in part 2 and tell us if they change. If you provide, or have provided, incorrect details your dividend payment may be paid into an account which may not be your own. Neither the Company nor LMSTL accepts any liability in such circumstances.

If you fill in part 2 of this form, it will not replace any instruction you give to join the DRIP (either on this form or previously).

To cancel the DRIP you must send separate written notice to Link by post or via [www.signalshares.com](http://www.signalshares.com)

### Part 3 – Sign and date this form

Shareholders MUST sign part 3 of this form. If the shares are held jointly, ALL shareholders must sign. If you are signing under a Power of Attorney, you must enclose a certified copy of the Power of Attorney with your form. If you are signing on behalf of a company, you must write the capacity in which you are signing below your signature.

#### Important information

If the form is unclear, incomplete or unsigned – or the form is invalid in any other way and we cannot use previous instructions you have given us – **we will not change your dividend preference.**

If your dividend instruction is received later than 5.30pm (UK time) on the final date for receipt of DRIP applications specified by the Company for the relevant dividend, it will not be put into effect until the following dividend.

This form is only for the use by the person named and any joint holders. It is not transferable between shareholders or accounts with different investor codes.

We do not accept any liability for instructions that are not received or that do not comply with these conditions or for any delays or errors made by third parties in processing of payments made by cheque or bank transfer.

#### Please return this form to:

Link Asset Services  
34 Beckenham Road  
Beckenham  
Kent  
BR3 4TU

**Use of information for marketing:** We would like to share your information with other parts of Link Asset Services so that you may be informed about any products which might be of interest to you.

If you would like us to let you know what we're able to offer you, please tick this box: